



Broker Statewide Webinar

August 13, 2026, 12:00 p.m.

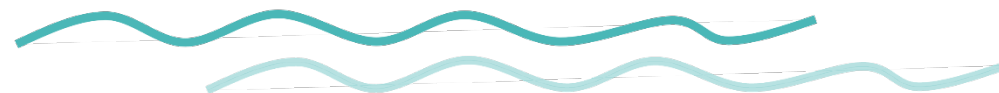
The webinar is not being recorded, but this PowerPoint will be available on available on Assister Central.

During the webinar, please use the “chat” feature to submit questions.

Open Enrollment Announcements



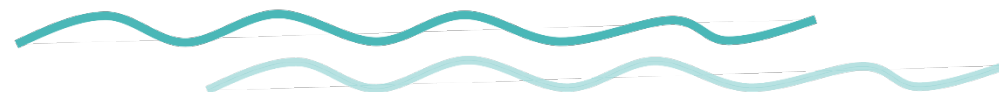
- MNsure announced a change to our previously announced open enrollment dates.
- 2027 Open Enrollment begins Sunday, November 1, 2026, through Friday, January 15, 2027.
 - Tuesday, December 15, 2026, is the deadline for enrolling for coverage to begin January 1, 2027.
 - Plan selections made from December 16 to January 15 will be for coverage starting February 1, 2027.
- Broker Service Line hours for open enrollment will be announced soon.



Preparing for Open Enrollment



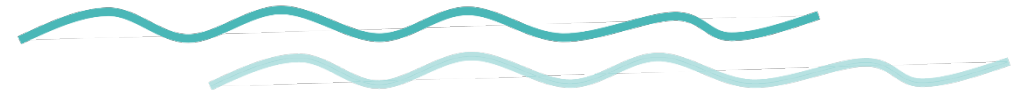
- Finalizing dates for Assister Assemblies in September/early October:
 - Anticipating four in-person events.
 - Will also offer on-line opportunities.
- Announcing MN-EES “Office Hours” for Brokers:
 - Begins with short presentation on MN-EES Frequently Asked Questions.
 - Extended Q&A opportunity and live demos of common tasks.
 - First session: Tuesday, August 25, 10 – 11 a.m.
- Health and dental carrier webinars in September/October:
 - Opportunity to learn directly from insurance companies about the plans offered through MNsure for the 2027 Open Enrollment period.



Annual Recertification



- Recertification requirements:
 1. Annual Data Privacy, Security, Compliance and Ethics training.
 - If you already completed the 2026-27 version (released in April), you have fulfilled this element of recertification and do not need to retake the course.
 2. NEW “MNsure Role-Based: Introduction to MN-EES 2026-27” (2 CE credits, pending approval by Commerce)
 - Available in early September (exact date TBD).
 - Course content covers account management, completing an application, understanding eligibility results, QHP enrollment, tickets and verifications and updating applications.
 - New e-learning format eliminates timed slides and allows learner to explore the material at their own pace.



Accessing Your MN-EES Broker Portal



Bookmark this link and ALWAYS log in to your MNsure portal starting from here:

<https://enroll.mnsure.org/hix/>

Connecting Minnesotans to health coverage.

MNsure is the only place that you can apply for financial help to lower the cost of your monthly premiums and out-of-pocket costs for health insurance.

LET'S GET STARTED



Browse for health & dental plans

Compare plans and find out how much insurance may cost.



Register with access code

Use your access code to register for a new account.



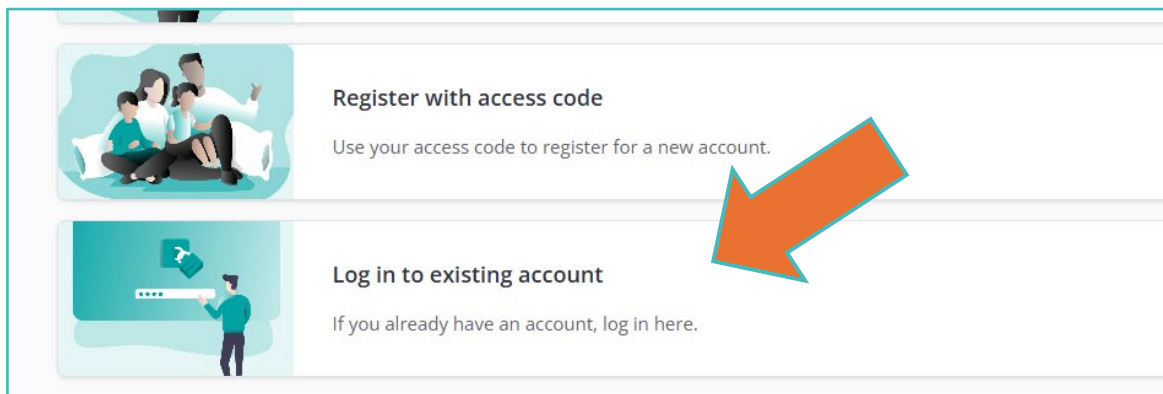
Log in to existing account

If you already have an account, log in here.

Something Seems Off...



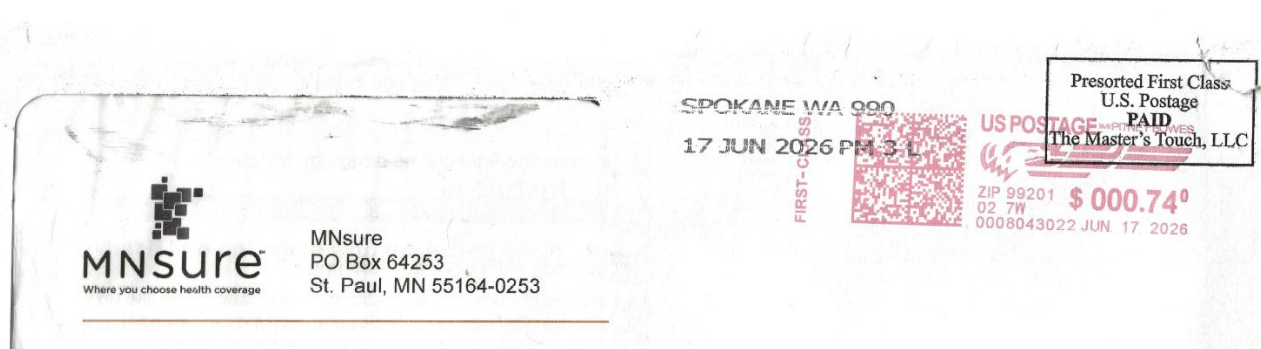
- If you experience an error message, or during a portal session information stops displaying as expected:
 - Log out of the portal.
 - Do not log in again from where it says “Your session has ended. Please Log in again.”
 - Return to <https://enroll.mnsure.org/hix> and click on “Log in to existing account” to log in again.
 - You may also need to clear your cache and cookies.

A screenshot of the MNSure login form. At the top, there is a message box that says "Your session has ended. Please log in again." with a close button. Below this, there are input fields for "Email Address" and "Password". A large orange "X" is overlaid on the password field. There is a "Remember Me" checkbox and a "Login" button. At the bottom, there are links for "Forgot password?" and "Trying to get covered? Register Now".

Validating MNsure Communications



- To confirm MN-EES related information came from MNsure:
 - Emails will always come from noreply@system.mnsure.org. **We strongly advise partners (and consumers) immediately add this email to “known email” rules to avoid important communications going to junk/spam folders.**
 - Any links in emails/texts will always start with <https://enroll.mnsure.org>...
 - Notice envelopes have MNsure’s logo, but will be postmarked from Spokane, Washington.



Tips: Uploading Verifications



- When uploading verifications for special enrollments periods or other circumstances, combine all supporting documents into one document before uploading.
- This keeps the verification documents together and reduces that chance that something is missed during review.
- Accepted files types: PNG, JPG, JPEG, PDF, DOC, DOCX, XLS and XLSX
- Maximum file size is 5 MB.

● Non-ESI Minimum Essential Coverage (Not Verified) - Action needed by 09/02/2026

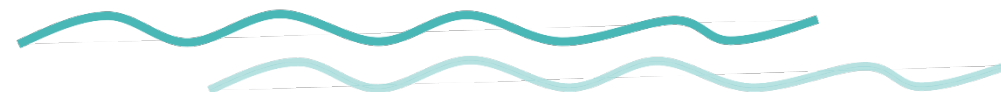
We could not verify Pam Soil's health coverage or enrollment status from Children's Health Insurance Program, Medicaid, Peace Corps, Medicare, Veterans Affairs (VA) Health Care Program, TRICARE or other Public Programs. Your application on MNSure indicated that Pam Soil does not have coverage from any non-employer sponsored sources. If this is incorrect, correct it and resubmit your application by 09/02/2026. If this is correct, upload supporting Verification Documents here by 09/02/2026.

[Click here](#) to see the document uploaded using QR Code.

Select Document Type* Medical Assistance or MinnesotaCare letter ▼

Choose Document to Upload* Upload file from this device OR Upload using QR code

Submit



Tips For Combining Files



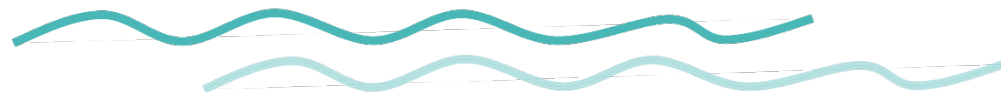
- To combine several screenshots, photos, or document images in a document:
 - Open a new Word/Pages document.
 - Insert the screenshots, photos or document images and arrange the items in a logical order.
 - Resize images as needed so all information is readable.
 - Save the document as an accepted file type (such as saving/exporting it as a PDF).
- Combining PDFs/images using Adobe Acrobat:
 - Open Adobe Acrobat.
 - Select Combine Files.
 - Add the files you want to include and arrange in the correct order.
 - Select Combine and save the finished file.



Final Steps Before Uploading



- Before uploading the file, make sure:
 - All required documents are included in the file
 - The information is clear and readable – nothing important is cut off.
 - The pages or images are in a logical order.
 - The finished file is 5 MB or smaller.
- If the file is too large, try:
 - Cropping unnecessary areas from screenshots or photos.
 - Resizing very large images before inserting them.
 - Using fewer duplicate images.
 - Saving or exporting the document as a PDF, which may reduce the file size.



Estimating Eligibility



[My Account](#) [Get Started](#) [Contact Us](#)

Search



Quick Links

[Get Coverage](#) [Manage Coverage](#) [Financial Help](#) [Shop and Compare](#) [Get Help](#) [About Us](#) [Media](#)



Health insurance for Minnesota, by Minnesota

We're Minnesota's official health insurance marketplace. MNsure is the only place you can apply for financial help to lower the cost of your monthly insurance premiums and out-of-pocket costs. Shop and compare plans for the whole family.

What are you eligible for?

Tell us a little about yourself and get a quick estimate. See if you may qualify for free- or lower-cost health insurance.

[Get an estimate](#)



Renew or update coverage

Minnesota has two systems for health care coverage. Find out which one works best for you.

[Manage coverage](#)

Anonymous Eligibility Tool



- The consumer's responses will help direct them to the best system to create an account and apply.
- MNsure strongly recommends having consumers answer the four simple questions for the best experience.
- However, consumers can by-pass the pre-screener and go straight to creating a new MNsure account by clicking on "Skip & Sign Up" at the bottom of the page.

Find out what health insurance may cost

The cost of health and dental insurance depends on where you live, how many people are in your household, and income. We recommend that you fill out the form below to find out if you are eligible for health insurance subsidies.

All labels marked * are required.

- 1 Which coverage year?**
Select Coverage Year: *
2026
- 2 Where do you live?**
Enter Zip Code: *
- 3 Who is in your household and do they need coverage?**
Member Birthdate * Needs Coverage Tobacco Use Native American Pregnant?
Applicant mm/dd/yyyy ☒

[Skip & sign up for an account directly.](#)

Screening Results and Next Steps



Find out what health insurance may cost

Based on what you told us, here is what you may qualify for:



Qualified health plans through MNsure

While it looks like you do not qualify for financial help (advanced premium tax credits), you may still be able to get access to qualified health plans.

Qualified member: **Applicant**



Medical Assistance

Someone in your household may qualify for Medical Assistance. To learn more, visit the [Minnesota DHS Health Care Programs](#) website. To know for sure if you qualify you must apply.

Qualified member: **Child 1**

This is our estimate: To know for sure if you qualify you must apply.

Back

Next

Find out what health insurance may cost

Based on what you told us, here is what you may qualify for:



Lower monthly payment (premium)

We estimate that your household may be eligible for an advanced premium tax credit (APTC) amount of \$100 /month.

Your monthly premium may be about \$287 /month

The second lowest cost silver plan (SLCSP) used to calculate the above APTC value is \$387.

Qualified member: **Applicant**

This is our estimate: To know for sure if you qualify you must apply.

Back

Next

Tip: Checking Application Information



- If you need to review information that was included on a consumer's application, the best path is to view the **Application Summary**.
- “Editing” the application may move the application back to “Resume Application” status. When this happens, the consumer or broker will need to complete and submit the application again before any other steps can be taken.
- Brokers should only “resume” or “edit” an application when the consumer needs to update or correct the application.

Overview

Your Application Status (Your Case ID is MN100030639)

2026 Application
For 1 member

Complete

[View Application](#)

Application Status	Primary Contact	Date Created
COMPLETED	New Consumer	Nov 2, 2026, 8:23:08 AM
Coverage Year	Case ID	Last Updated
2026	MN100030639	Nov 2, 2026, 8:25:47 AM
Type		Max Household APTC
Initial Application		\$249.72 per month
		Cost Sharing Reductions
		Not Eligible

To view your next steps, please return to your dashboard

[Go to Dashboard](#)

Actions you can take for this application

[Cancel Application](#)

[View Eligibility](#)

[Verifications & Documents](#)

[View & Print Application Summary](#)

Tip: Searching the Application Summary



- Instead of scrolling, you can find a specific piece of information in the application summary:
 - Open the application summary.
 - Use “Ctrl F” or “Command F” (depending on your operating system).
 - Type in a key word to jump to a specific spot in the summary to check what information was entered on the application.

Application Status COMPLETED	Primary Contact New Consumer	Date Created Nov 2, 2026, 8:23:08 AM
Coverage Year 2026	Case ID MN100030639	Last Updated Nov 2, 2026, 8:25:47 AM
Type Initial Application		Max Household APTC \$249.72 per month
		Cost Sharing Reductions Not Eligible

To view your next steps, please return to your dashboard

[Go to Dashboard](#)

Actions you can take for this application

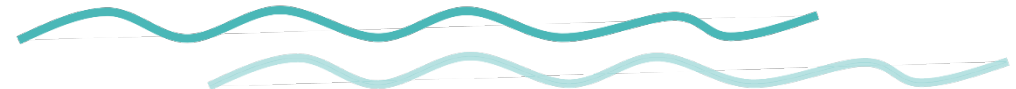
[Cancel Application](#) [View Eligibility](#) [Verifications & Documents](#)

[View & Print Application Summary](#)

MN-EES Resources



- Visit Assister Central (www.mnsure.org/assister-central/) and select “Assister Resources” for additional information on MN-EES.
- Review the MNsure Portal for Brokers training PowerPoint for more details on how to use your portal to help consumers.
- Check out quick instructional videos to help orient you to MN-EES and how to complete some tasks.



What are your questions?

