

# 2025 Annual Health Plan Selection (AHPS)

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- Not a procurement year.
- Health plan change for 2025:
  - United Health Care's contract is ending December 31, 2024.
  - Kanabec County Only
    - South Country Health Alliance (SCHA) will no longer be available.
    - MinnesotaCare and Special Needs Basic Care (SNBC) will still have two plans to choose from.
    - Blue Plus will be the only plan available for Medical Assistance (MA) and Senior programs.
- Enrollees that want to make a health plan change must return their notice or phone-in a health plan change.

# Changes to Notices

- Most notices will be similar to last year's with some slight updates based on feedback received.
- Seniors and Special Needs Basic Care (SNBC) notices are still person based and specific to each program.
- New Senior One Plan notices were created.

# AHPS packet contents

- Multi-Plan or One-Plan notice
- The Department of Human Services (DHS) Summary of Coverage, Cost Sharing and Limits 4858 series:
  - [DHS-4858 Prepaid Medical Assistance \(PMAP\)](#)
  - [DHS-4858A MinnesotaCare](#)
  - [DHS-4858B Special Needs BasicCare \(SNBC\)](#)
  - [DHS-4858C Minnesota Senior Care Plus \(MSC+\) and Minnesota Seniors Health Options \(MSHO\)](#)
- DHS-3470: return envelope as appropriate

# Tentative AHPS mailing order

- Mailing will begin no earlier than September 25, 2024.
- We anticipate all notices will be mailed by November 7, 2024.
- Notices with a Medicare deadline will be sent first with a small break to prevent the Senior Linkage Line and Disability Hub MN™ from getting overwhelmed.

# AHPS Processing Timeline

- Notices for members in a special population with active Medicare ask for a response by December 2, 2024, to allow for additional processing time to meet the Medicare open enrollment timelines.
- Notices for PMAP, MinnesotaCare and members in a special population with no active Medicare ask for a response by December 6, 2024.
- County and tribal staff will continue to process AHPS forms received through managed care cut-off on December 19, 2024.
- DHS will process AHPS changes through first capitation on December 23, 2024.

## DHS Responsibilities

- DHS will process AHPS changes for:
  - Prepaid Medical Assistance (PMAP) for METS cases
  - MinnesotaCare (MCRE)
  - Special Needs BasicCare (SNBC)
  - Minnesota Senior Health Options (MSHO)
- DHS AHPS Phone Line
  - Notices for MSC+ non duals, PMAP, and MCRE direct enrollees to call DHS.
  - We will provide more information about the date this line will be answered very soon.

AHPS notices received at DHS for MAXIS PMAP and MSC+ will be inter-office mailed to the appropriate processing entity.

# 2025 AHPS county and tribe roles

## County and Tribe Responsibilities

- County and tribal staff assist enrollees with AHPS questions and changes as needed for:
  - PMAP cases
  - MSC+ cases
  - Counties and tribes can choose whether to take phone-in AHPS changes.



# SNBC and Seniors Notice Information

# Special Needs BasicCare (SNBC)

SNBC is a voluntary managed care program for people with disabilities. There are two options within SNBC.

## 1. Non-Integrated SNBC Program (MA37)

- MA services are covered by the health plan.
  - Can change plans or opt out of SNBC and return to Fee for Service (FFS) by returning their AHPS notice or by calling the Disability Hub MN™.
- If dual eligible for MA and Medicare, Medicare services are covered by FFS or original Medicare.
  - Can enroll in Integrated SNBC by calling the health plan they wish to enroll in.

## 2. Integrated SNBC (I-SNBC) Program (MA 17)

- MA services plus Medicare Part A, B and D prescription drugs are covered by the health plan.
  - Can change Integrated plans by calling the plan they wish to enroll in.
  - Can call the Senior Linkage Line to pick a Part D plan which will change them to FFS.

# AHPS Notices for SNBC

- Specific instructions, deadlines, and contact information are on each notice depending on the program the person is enrolled in.
- If an enrollee has questions about SNBC health plan choices or if they want to know if SNBC is right for them, **refer them to the Disability Hub MN.™**
- Enrollees can call their health plan if they have questions about the clinics or primary care providers available.
- If they do not want to change, they do not need to do anything.

# Senior Notices

There are two managed care programs for seniors.

## 1. **Minnesota Senior Care Plus (MSC+)**

- Mandatory managed care program for people 65+
  - MA services are covered by the health plan.
    - Can change plans by returning their AHPS notice or completing a phone-in change request.
  - If dual eligible for MA and Medicare, Medicare services are covered by FFS or original Medicare.
    - Can enroll in MSHO by calling the health plan they wish to enroll in.

## 2. **Minnesota Senior Health Options (MSHO)**

- Voluntary managed care program for people 65+ who opt-in
  - MA services plus Medicare Part A, B and D prescription drugs are covered by the health plan.
    - Can change MSHO plans by calling the health plan they wish to enroll in.
    - Can change to MSC+ by contacting their current health plan.

# AHPS notice for Seniors

- Specific instructions, deadlines, and contact information are on each notice depending on the program the person is enrolled in.
- Enrollees can call Senior Linkage Line if they have questions about MSHO.
- If they do not want to change, they do not have to do anything. –except in Kanabec.
- One Plan notices will be going to Seniors in Kanabec County.
  - Seniors on Blue Plus who do not want to make a change do not have to do anything.
  - Seniors who were on SCHA will be enrolled into Blue Plus MSC+ unless they call Blue Plus to enroll in MSHO.

# Partner Contact Information

## Disability Hub MN™

- Toll free at 866-333-2466 or your preferred relay service
- Online at [disabilityhubmn.org](https://disabilityhubmn.org)
- Office hours are Monday through Friday, 8:30 a.m. to 5 p.m.

## Senior Linkage Line

- Senior LinkAge Line at 800-333-2433
- <https://mn.gov/senior-linkage-line>
- Office hours are Monday - Friday from 8:00 a.m. to 4:30 p.m.

Thank You!