



# Broker Statewide Webinar

**September 11, 2025, 12:00 p.m.**

The webinar is not being recorded, but PowerPoint presentations will be available later on Broker One Stop in the “Meetings and Webinars” section.

**During the webinar, please use the “chat” feature to submit questions.**



# OE 2026 Recertification Deadline!

- Recertification training requirements must be completed by **Thursday, October 16, 2025**, or your certified status will lapse.
- Recertification course is “MNsure Assister Data Security, Accessibility, Compliance and Ethics 25-26” and will take approximately 1 hour.
- It must show as “complete / all current” for recertification to be completed.

## learning.path

⊕ (01) MNsure Assister Data Security, Accessibility, Compliance and Ethics 25-26

The courses and associated assessment in this curriculum are MANDATORY for ALL assisters.

## required

Yes

## enrollment status ▲

not started or expired

- As of today, 700 brokers are certified for open enrollment – but 800 still need to complete the requirements!

# Preparing for Open Enrollment

- Annual renewal process for QHP consumers begins Monday, September 15.
  - MNsure will pause the processing of life events during a “blackout” period which begins September 15 and is expected to end on September 25.
  - Life events can be reported, but changes cannot be applied. Please do not call/email to check the status of LECs during blackout.
  - Consumers can continue to submit new applications during this time. Their eligibility for 2026 will be determined during a “catch-up” batch in mid-October.

# Reporting Projected Annual Income

- Reporting projected annual income (PAI) when reporting a 2025 current income change:
  - Between September 8 and November 30, report both the 2025 and 2026 PAI
  - December 1 or after, report only 2026 PAI
- Do not report any current income changes that will not take effect until 2026. Income changes cannot be reported until 7 days in advance of the change occurring.
- When reporting a current income change, if there is a discrepancy between 2025 and 2026 PAI, add a note in the comments section explaining why.
  - For example: “Consumer is reporting a PAI change for 2026, due to a new source of income beginning in Feb 2026. Will report the income change once it begins.”

# 2026 BSL Open Enrollment Hours

- Broker Service Line hours for open enrollment will be posted on the “Contact Us” page on Broker One Stop.
- Special weekend hours:
  - Saturday from 9 a.m. to 2 p.m. on November 1, December 6, December 13, January 10
  - Broker Service Line will also be open two Sundays – November 2 and December 14
- Closed for state holidays:
  - November 11, 27 and 28, December 25 and January 1
  - Early closure (1 p.m.) on November 26 and December 24
- Extended hours for open enrollment deadlines:
  - December 10 – 15
  - January 12 - 15

# Assister Assemblies

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- Assister Assemblies have begun! We strongly encourage you to attend one of the following in-person opportunities:
  - Twin Cities (Brookdale Public Library): Wednesday, September 17  
(*Registration has closed for this event*)
  - Mankato (Blue Earth Historical Society): Thursday, September 25, 10 a.m. – 12:30 p.m.
  - Saint Cloud (Saint Cloud Public Library): Monday, September 29, 1 p.m. – 3:30 p.m.
- The link to register is in recent e-newsletters, or in “Announcements” on Assister Central.
- If you cannot attend in person, join one of the online Assister Assembly webinars (no registration required):
  - September 18 – 1 – 2:30 p.m.
  - October 2 - 10 – 11:30 a.m.

# Health/Dental Insurance Webinars

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- Final rates for plan year 2026 will be released October 1.
- Hear directly from the health and dental carriers offering plans through MNsure in 2026:
  - Humana, Monday 9/15 at 10:00 a.m.
  - Companion, Monday 9/15 at 12:00 p.m.
  - Medica, Thursday 9/18 at 10:00 a.m.
  - Quartz, Monday 9/22 at 10:00 a.m.
  - Dentegra, Monday 9/22 12:00 p.m.
  - HealthPartners, Tuesday 9/23 at 12:00 p.m.
  - Delta Dental, Tuesday 9/23 at 10:00 a.m.
  - UCare, Tuesday 9/30 at 10:00 a.m.
  - Guardian, Tuesday 9/30 12:00 p.m.
  - Blue Cross Blue Shield/BluePlus, Tuesday 9/30 at 3:00 p.m.
- Links to attend the webinars will be available on Broker One Stop under “Meetings and Webinars.” No pre-registration required.



# Thank You for Attending!

*Please submit any questions via chat.*

