



# Navigator/CAC Statewide Webinar

September 4, 2023, 12:30 p.m.

The webinar is not being recorded, but PowerPoint presentations will be available later on Navigator One Stop in the “Meetings and Webinars” section.

**During the webinar, please use the “chat” feature to submit questions.**



# Prepping for Open Enrollment

- MNSure has sent a notice to consumers whose Federal Tax Information (FTI) is expiring. Consumers must respond or they will lose eligibility for APTC and cost-sharing reductions for 2025.
- All life events impacting eligibility should be reported as soon as possible. MNSure will not be able to update cases during the “black out” period which begins September 16 and is expected to run through 26.
- Navigator agency administrators should review all staff on your agency’s roster in AMP, update status for those who are no longer active and review information shown on the Assister Directory.
  - Reminder: Navigator agencies are expected to list all staff who are assisting consumers on the Assister Directory. The exception is only for those who certified because they are supervising or providing support to navigator staff.

# OE 2025 Recertification Deadline!

- Recertification training requirements must be completed by **Thursday, October 17, 2025** or your certified status will lapse:
  - You will no longer be authorized to assist consumers. Navigators will not be eligible for payment for any applications or enrollments completed after their certification has lapsed
  - You will no longer have access to the Assister Resource Center
- As of today, only 33% of CACs and 30% of navigators have completed recertification.
- Recertification course is “MNsure Assister Data Security, Accessibility, Compliance and Ethics 24-25”. It must show as “complete / all current” for recertification to be completed.

<u>learning path</u>	<u>required</u>	<u>enrollment status</u> ▲
<input type="checkbox"/> <a href="#">(01) MNsure Assister Data Security, Accessibility, Compliance and Ethics 24-25</a>	Yes	complete / all current

The courses and associated assessment in this curriculum are MANDATORY for ALL MNsure Assisters

# Assister Assemblies

- Assister Assemblies begin next week! We strongly encourage you to attend one of the following in-person opportunities:
  - Twin Cities (Southdale Library): Tuesday, September 10, 1 – 3:30 p.m. (**registration closes Thursday**)
  - Duluth (Hermantown YMCA), Wednesday, September 11, 10 a.m. – 12:30 p.m. (**registration closes Thursday**)
  - Rochester (Rochester Area Foundation): Tuesday, September 17, 10:00 a.m. – 12:30 p.m.
  - Alexandria (Douglas County Library): Wednesday, September 25, 1 – 3:30 p.m.
  - Online versions on September 26 and October 1
- Registration information is on the homepage of Assister Central.

# Health Insurance Company Webinars

- Hear directly from the health and dental carriers offering plans through MNsure in 2023:
  - Quartz, Monday, September 16, 10 a.m.
  - Delta Dental, Monday, September 23, 10 a.m.
  - Guardian, Monday, September 23, 12 p.m.
  - Blue Plus, Tuesday, September 24, 10 a.m.
  - UCare, Tuesday, September 24, 3 p.m.
  - Medica, Monday, September 30, 10 a.m.
  - HealthPartners, Monday, September 30, 12 p.m.
- Links to attend the webinars are Navigator One Stop under “Meetings and Webinars.” No pre-registration required.



# Thank You for Attending!

*Please submit any questions via chat.*

