



Navigator/CAC Statewide Webinar

October 3, 2024, 12:30 p.m.

MNSure updates:

- The recertification deadline for all navigators and CACs is October 17! Your certification will expire if you have not completed the required training.
- Slides from the Assister Assembly will be posted soon and announced in the e-newsletter.
- Please carefully read the weekly e-newsletter for important updates and announcements as we enter open enrollment season! We have a lot of information to share in the coming weeks.



OE 2025 Recertification Deadline!

- Recertification training requirements must be completed by **Thursday, October 17, 2025** or your certified status will lapse:
 - You will no longer be authorized to assist consumers. Navigators will not be eligible for payment for any applications or enrollments completed after their certification has lapsed
 - You will no longer have access to the Assister Resource Center
- As of today, only 33% of CACs and 30% of navigators have completed recertification.
- Recertification course is “MNsure Assister Data Security, Accessibility, Compliance and Ethics 24-25”. It must show as “complete / all current” for recertification to be completed.

<u>learning path</u>	<u>required</u>	<u>enrollment status</u> ▲
<input type="checkbox"/> (01) MNsure Assister Data Security, Accessibility, Compliance and Ethics 24-25	Yes	complete / all current

The courses and associated assessment in this curriculum are MANDATORY for ALL MNsure Assisters



Thank You for Attending!

Please submit any questions via chat.

