



Broker Statewide Webinar

March 9, 2023, 12:00 p.m.

The webinar is not being recorded, but this PowerPoint will be available on Assister Central

During the webinar, please use the “chat” feature to submit questions.



Assister 2023 OE Experience Survey

- Please take time today to complete MNsure's annual assister survey!
- Important opportunity to provide feedback on your experience during open enrollment and contribute input to improvements for the coming year.
- Survey link has been sent directly to all assisters certified during the last Open Enrollment.
- You can also participate by using this link:
 - <https://www.research.net/r/MNsureOE10AssisterSurvey>
- Survey deadline: **Extended to Friday, March 17.**

Family Glitch and Appendix A

- Consumers submitting a new online application no longer need to submit an Appendix A to MNsure to determine their eligibility for tax credits. Consumers should still use Appendix A to gather information from their employer for completing the online application.
- Consumers submitting a paper application or consumers who gain access to family employer-sponsored insurance AFTER submitting an online application will still need to submit Appendix A to determine eligibility.
- The Employer Insurance Affordability Estimator tool will continue to be available in the [Is Your Employer Insurance Affordable?](#) section on MNsure.org.

Public Program Unwinding Begins

- DHS has started mailing notices to Medical Assistance enrollees with a July renewal month.
 - MA enrollees with eligibility on the basis of being a parent, child, pregnant person or adults will receive the notice by March 17
 - MA enrollee with eligibility on the basis of being age 65 or older, blind, or having a disability will receive the notice by April 18
- DHS has a website with important information:
 - Notices can be viewed on the DHS “Renew my coverage” website: <https://mn.gov/dhs/renewmycoverage/communications-toolkits/>
 - The full renewal timeline is also posted: <https://mn.gov/dhs/renewmycoverage/timeline/>
 - And a renewal dashboard with case counts is available: <https://mn.gov/dhs/medicaid-matters/renewal-dashboard/>

Helping Consumers During Unwinding

- Remind clients to READ THEIR MAIL and pay close attention to any letters from DHS or their county.
 - Urge them to report any changes to their contact information (such as address, phone, email) to DHS or their county
- Consumers currently enrolled in Medical Assistance whose eligibility changes during the renewal process (potentially QHP), will go through a “need to renew” process:
 - It is essential that consumers promptly respond to renewal notices to avoid loss of coverage
 - Consumers will likely need to submit verifications to confirm their new eligibility
- MNsure is working with DHS to provide training opportunities for assisters so you can support consumers.



Thank You for Attending!

Please submit any questions via chat.

